



Better healthcare, realized.

Healthcare Quality Watch

November 2018

Newsday Names IPRO a Top Workplace

IPRO has been awarded a 2018 Top Workplace honor by *Newsday*. The award is based solely on employee feedback gathered through an independent third-party survey administrator. The anonymous survey measures several aspects of workplace culture, including alignment, execution, and connection, just to name a few. IPRO was ranked #8 out of 17 midsize Long Island employers (150–499 workers). According to an IPRO employee quoted in the survey: "I am doing something with real impact on



that's important. Experts find that employees of award winners are more likely to want to stay with organizations and make long-term contributions." He mentioned a number of innovations IPRO has made in recent years, including all-site, interactive Town Meetings, a company-wide Corporate Wellness Program, a number of holiday giving programs and a strong commitment to internal quality management via ISO Certification and Lean.



the healthcare outcomes of people." IPRO is "very pleased because this award represents how our employees view our organization," said Theodore O. Will, IPRO's Chief Executive Officer. "This recognition confirms the positive feelings our employees demonstrate when asked how they experience IPRO as a place to work." Survey participation is limited to area companies with 50 or more employees but employers can be public, private, for-profit or not-for-profit, governmental organizations or businesses. Employees of participating companies complete a 24-question survey anonymously. There is no cost to companies or employees to participate. According to *Newsday*, the goal of the survey is to identify workplaces "where employees feel their work is appreciated; where they identify with the company's goals and vision; and where they have confidence in their leadership, among other factors." According to Will: "It isn't simply the recognition

IPRO Executives Join Healthcare Industry Leadership Teams

IPRO Senior Vice President and Chief Medical Officer Clare Bradley, MD, MPH has been appointed to The PCPI Foundation Board of Directors. PCPI engages physicians, clinicians and key stakeholders to improve care through integrated performance measurement and clinically rich data to address shared health care quality challenges. Each PCPI board member represents an important stakeholder in health care outcomes, and fills a dedicated seat on the board. Representing the American Health Quality Association, Dr. Bradley fills a PCPI board seat reserved for quality improvement. Also just announced, IPRO Senior Director Matthew Roberts, DrPH has been invited by the National Quality Forum (NQF) to participate



in the work of the National Quality Partners™ (NQPT™) beginning in December 2018. He will represent IPRO on the NQPT™ Social Determinants of Health Data Integration Action Team. NQPT™ is central to NQF's mission of leading collaboration to improve health and healthcare quality

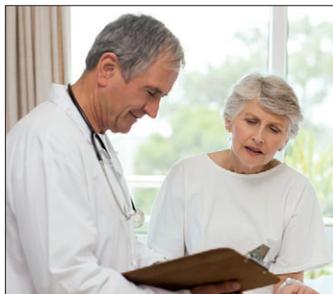


NATIONAL
QUALITY FORUM

and will bring together stakeholders to develop and share priorities, goals, and promising practices to accelerate the integration of SDOH data into clinical practice. Founded in 2000 by the AMA and independent since 2017, The PCPI Foundation is a national leader in developing and maintaining clinical quality measures, clinical registry development and clinical quality improvement. Members include more than 60 physician specialty and allied health profession societies, as well as patient advocacy, business and health system groups, and health IT and insurers. The National Quality Forum (NQF) is a not-for-profit, non-partisan, membership-based organization that works to catalyze improvements in healthcare. NQF measures and standards serve as a critically important foundation for initiatives to enhance healthcare value, make patient care safer, and achieve better outcomes.

IPRO Pharmacy Expert Co-authors Free Scholarly Article

An important scholarly article co-authored by IPRO Drug Safety Director Anne Myrka, RPh, MAT, is available for free download for 50 days starting October 19. The article "Defining Minimum Necessary Anticoagulation-Related



Communication at Discharge: Consensus of the Care Transitions Task Force of the New York State Anticoagulation Coalition" is now available online, containing full bibliographic details. Anyone clicking on this link before

December 08, 2018 will be taken directly to the final version of the article, which is published in *The Joint Commission Journal on Quality and Patient Safety*. To read the article, go to www.jointcommissionjournal.com

Patient Safety Film Scheduled for New York City Screening

An advance screening of a patient safety documentary *To Err Is Human* was scheduled for a special screening November 12. The screening was to be hosted by The New York Academy of Medicine, United Hospital Fund and IPRO. The film addresses the silent epidemic of medical mistakes—the #3 leading cause of death in the U.S. with up



to 440,000 preventable deaths each year—and highlights those working behind the scenes to create a new age of patient safety. A discussion was scheduled to follow the screening, with director Mike Eisenberg (the son of late patient safety pioneer Dr. John M. Eisenberg) and a panel of experts. The panel was scheduled to include Anne-Marie J. Audet, MD, Senior Medical Officer, Quality Institute, United Hospital Fund; David Feldman, MD, MBA, Senior Vice President and Chief Medical Officer, Hospitals Insurance Company/FOJP; Marc Napp, MD, Senior Vice President of Medical Affairs and Deputy Chief Medical Officer, Mount Sinai Health System; and Patricia Gagliano, MD, IPRO Vice President for Quality Improvement. To learn more about the documentary, go to www.toerrishumanfilm.com.

IPRO is a non-profit organization that works with government agencies, providers and consumers to implement innovative programs that bring policy ideas to life. For over 30 years we've made creative use of clinical expertise, emerging technology and data solutions to make the healthcare system work better.



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