



Better healthcare, realized.



IPRO is a non-profit organization that works with government agencies, providers and patients to implement innovative programs that bring policy ideas to life. For 40 years we've made creative use of clinical expertise, emerging technology and data solutions to improve the way the healthcare system works.

IPRO holds contracts and consulting agreements with federal, state and local government agencies, as well as private-sector clients, in 32 states and the District of Columbia.



2022
IPRO



Our Capabilities

Healthcare Quality Improvement

- Quality Improvement Monitoring and Reporting
- Performance Measure Development, Reporting and Evaluation
- Health Equity Initiatives
- Disease Surveillance
- Adverse Drug Event Surveillance and Prevention
- Clinical Peer Reviews
- Medical Record Coding Analysis and Diagnosis-Related Groups (DRG) Reviews
- Utilization and Quality-Of-Care Reviews
- Program Evaluation
- Project ECHO Replication Partner
- Opioid Harm Reduction

Provider and Patient Engagement

- Provider Outreach, Education and Training
- Medicare and Medicaid Policy Compliance and Review
- Beneficiary Complaint Resolution
- Community Coalition Building and Coordination
- Health Systems Disaster Preparedness
- Healthcare Facility Infection Control and Reporting
- Disease Self-Management Education
- Independent Dispute Resolution Entity
- Workforce Resiliency Training
- Emergency Planning

Digital Health

- EHR Integration & Automated Reporting
- Health Information Exchange and Interoperability
- Healthcare Data Analytics, Visualization and Dashboards
- Public Reporting Website Design and Buildout
- Health Informatics
- HL7, FHIR, Medicare Blue Button App Developer
- Disease Management and Clinical Decision Support
- Mobile App Development for Professional and Consumer Markets

Fast Facts

- Providing healthcare quality improvement consulting services since 1984.
- Centers for Medicare & Medicaid Services (CMS) Quality Improvement Organization (QIO) since 1989.
 - Largest Quality Innovation Network-Quality Improvement Organization (QIN-QIO) across 11 states and the District of Columbia—serving 20% of Medicare beneficiaries.
 - Subcontractor supporting QIO-QIN activities in seven additional states, impacting an added 20% of Medicare beneficiaries.
- CMS End Stage Renal Disease (ESRD) Network contractor since 2006; overseeing four Networks, 13 states, and 25% of ESRD beneficiaries.
- CMS Hospital Quality Improvement Contractor (HQIC), providing technical support to 271 hospitals nationwide to address high-priority patient safety issues.
- Medicaid External Quality Review Organization (EQRO) in 11 states.
- 18 Independent Review Organization (IRO) contracts in 15 states and the District of Columbia.
- Network of more than 500 board-certified physician consultants.
- Employing 300 healthcare professionals including physicians, registered nurses, epidemiologists, biostatisticians, data analysts, medical record reviewers, health policy experts, programmers, systems analysts, digital health experts and marketing/communications specialists.

IPRO's State and Federal Contracts

Nationwide Medicare and Medicaid Quality Improvement Leaders

Contract Vehicles

GSA MAS Contract
No. 47QRAA20D006P

- 541611 – Management Consulting (Previously PSS)
- 541511 – Web-based Marketing
- 541515 – IT Professional Services
- 54151HEAL – Health IT Services

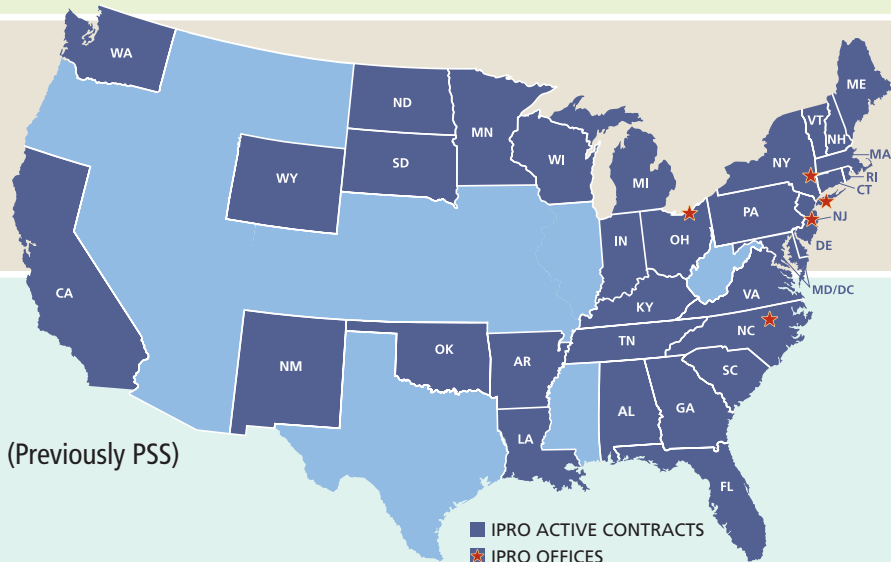
CIO-SP3 (Hygeia Solutions Partners Joint Venture)

CMS MIDS IDIQ

CMS NQIIC IDIQ

CMS QIC IDIQ

VHA Clinical Peer Review BPA



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