



Better healthcare, realized.



IPRO is a non-profit organization that works with government agencies, providers and patients to implement innovative programs that bring policy ideas to life. For more than 40 years we've made creative use of clinical expertise, emerging technology and data solutions to improve the way the healthcare system works.

IPRO holds contracts and consulting agreements with federal, state and local government agencies, as well as private-sector clients, in 29 states and the District of Columbia.



Our Capabilities

Healthcare Quality Improvement

- Quality Improvement Monitoring and Reporting
- Performance Measure Development, Reporting and Evaluation
- Health Equity Initiatives
- Disease Surveillance
- Adverse Drug Event Surveillance and Prevention
- Clinical Peer Reviews
- Medical Record Coding Analysis and Diagnosis-Related Groups (DRG) Reviews
- Utilization and Quality-Of-Care Reviews
- Program Evaluation
- Project ECHO Replication Partner
- Opioid Harm Reduction

Provider and Patient Engagement

- Provider Outreach, Education and Training
- Medicare and Medicaid Policy Compliance and Review
- Beneficiary Complaint Resolution
- Community Coalition Building and Coordination
- Health Systems Disaster Preparedness
- Healthcare Facility Infection Control and Reporting
- Disease Self-Management Education
- Independent Dispute Resolution Entity
- Workforce Resiliency Training
- Emergency Planning

Digital Health

- EHR Integration & Automated Reporting
- Health Information Exchange and Interoperability
- Healthcare Data Analytics, Visualization and Dashboards
- Public Reporting Website Design and Buildout
- Health Informatics
- HL7, FHIR, Medicare Blue Button App Developer
- Disease Management and Clinical Decision Support
- Mobile App Development for Professional and Consumer Markets

Fast Facts

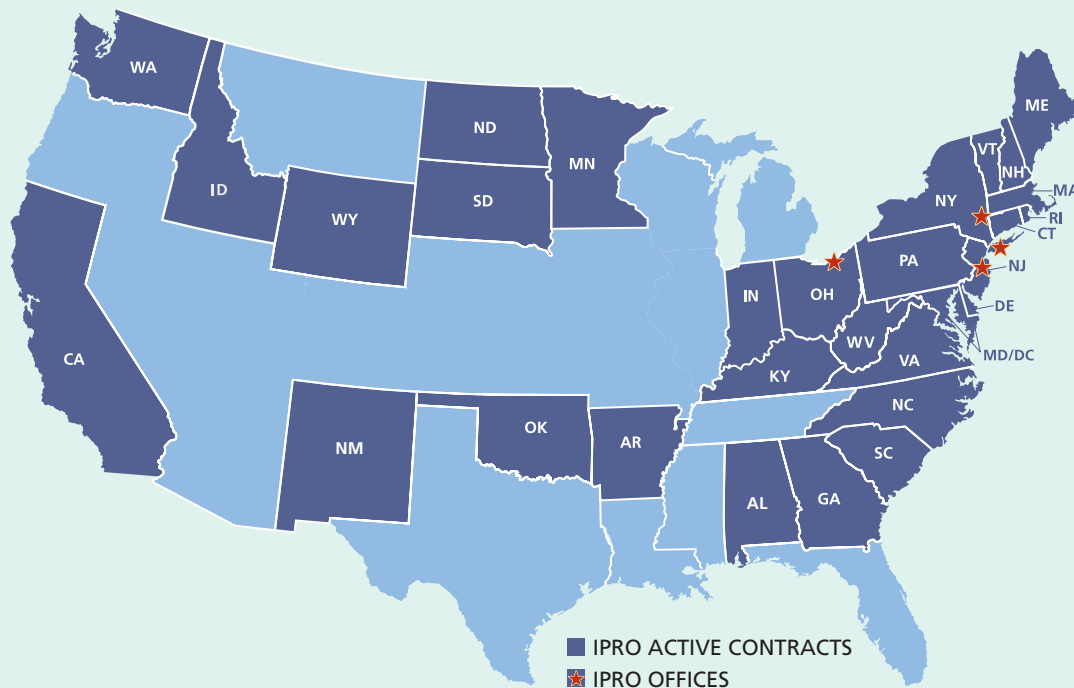
- Providing healthcare quality improvement consulting services since 1984.
- Centers for Medicare & Medicaid Services (CMS) Quality Improvement Organization (QIO) since 1989.
 - Currently serving as the Mid-Atlantic CMS QIN-QIO (Region 2) under the 13th SoW. Serving Pennsylvania, Delaware, Maryland, Virginia, West Virginia and the District of Columbia.
- CMS End Stage Renal Disease (ESRD) Network contractor since 2006; overseeing four Networks, 13 states, and 25% of ESRD beneficiaries.
- Medicaid External Quality Review Organization (EQRO) in 11 states.
- 18 Independent Review Organization (IRO) contracts in 15 states including the District of Columbia
- Network of more than 500 board-certified physician consultants.
- Employing 300 healthcare professionals including physicians, registered nurses, epidemiologists, biostatisticians, data analysts, medical record reviewers, health policy experts, programmers, systems analysts, digital health experts and marketing/communications specialists.

Contract Vehicles

CIO-SP3 (Hygeia Solutions Partners Joint Venture) • CMS MIDS IDIQ
CMS NQIC IDIQ • CMS QIC IDIQ • VHA Clinical Peer Review BPA

IPRO's State and Federal Contracts

Nationwide Medicare and Medicaid Quality Improvement Leaders



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